

ORDER DATE	ORDER NUMBER

 **\*Important, please enter your order number here to ensure the return is processed correctly.**



*Creative*  
BRANDED CLOTHING  
MERCHANDISE &  
PRINT EXPERTS

www.wildthangshop.co.uk

# WHAT YOU ORDERED

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND <small>(please tick)</small>	REASON CODE	EXCHANGE <small>(please tick)</small>	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									<ol style="list-style-type: none"> <li>1. Looks different to image on site</li> <li>2. Ordered more than one size</li> <li>3. Poor quality/ faulty</li> <li>4. Doesn't fit properly</li> <li>5. Doesn't suit me</li> <li>6. Incorrect item received</li> <li>7. Parcel damaged on arrival</li> </ol>

## RETURN ADDRESS SHIPPING LABEL



Wild Thang Ltd c/o Wildthang Shop  
331-337 Derby Rd  
Bootle  
Liverpool  
L208LQ

## HOW TO RETURN TO US:

- ① Print and complete this form, then pop inside your parcel.
- ② Confirm your return by email via the contact us form so our production team know to expect it.
- ③ Print and attach your shipping label to the outside of your parcel.
- ④ We recommend that you return via a tracked service, Wild Thang cannot accept responsibility for any parcels that have been returned but not received at Wild Thang.

\*Please ensure all items are returned unworn with original labels attached in the original garment packaging.

## Q&A

### How long will it take for me to receive my exchange?

We will dispatch and process your exchange within 1-3 working days from receiving the return.

### How long will it take for me to receive my refund?

We will dispatch and process your refund within 1-3 working days from receiving the returned item and our production team quality checking the return. Refunds can take up to 5 days to appear in your bank.

### Can I return and exchange at Wild Thang?

Yes that is fine, however please follow the below steps:

- Ensure you email [wtshop@wildthang.co.uk](mailto:wtshop@wildthang.co.uk) first confirming your order and what you would like to return or exchange and when you expect to arrive at Wild Thang, WT will reply and confirm that your exchange size is available in stock
- Please print complete the returns form and bring it with you.

### Does Wild Thang cover the return postage cost?

Unfortunately not, the likes of Next on the high street, they can offer free returns because the volume of orders are so high, this is not viable for Wild Thang based on the lower volume of orders Wild Thang do incur the cost to send out your exchanged item, we hope this helps.